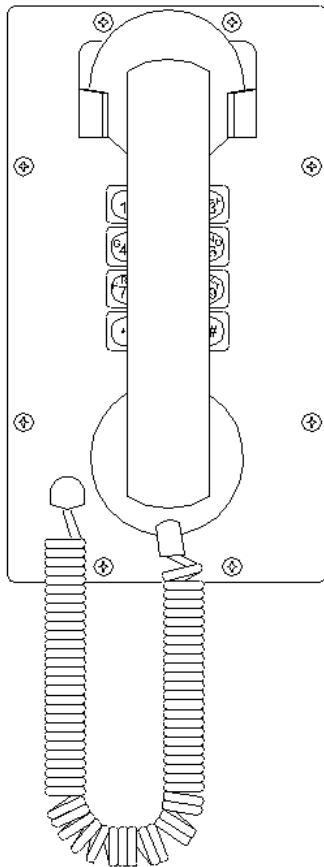




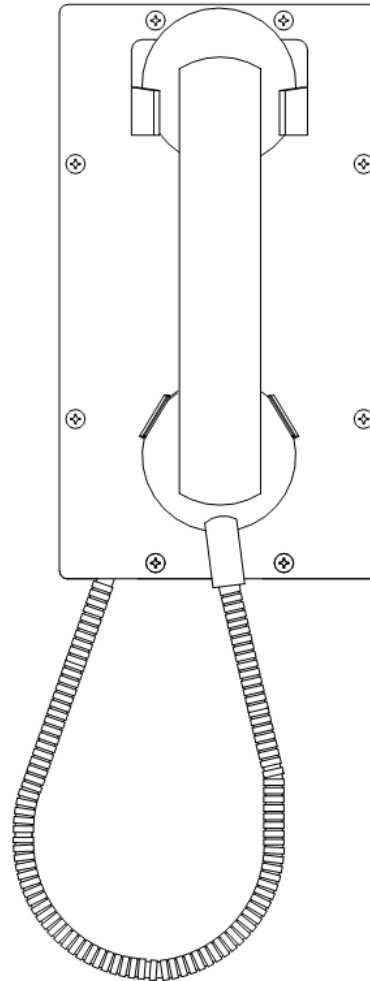
# Heavy Duty VoIP Telephones

## SCR-VoIP and SCT-VoIP Series

### Installation



**SCT-10-VoIP**



**SCR-41-VoIP**

PoE SCR/SCT-VoIP Installation Guide P007393 Rev. F

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This manual gives instructions for the physical installation of SCR/SCT-VoIP telephones. For setup and configuration, refer to manual [P007402](#).

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Install in accordance with the manufacturer's instructions.
6. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
7. Only use attachments/accessories specified by the manufacturer.
8. Refer all servicing to qualified service personnel.
9. Prior to installation, consult local building and electrical code requirements.



GENERAL ALERT  
ALERTE GÉNÉRALE

### Warning

*Electrical Hazard:* Wiring connections for this product should be made by a licensed electrician or trades person according to all applicable electrical and building codes.

### Avertissement

*Danger électrique :* Les connexions de câblage de ce produit doivent être effectuées par un électricien agréé ou une personne de métier selon tous les codes électriques et du bâtiment applicables.



GENERAL ALERT  
ALERTE GÉNÉRALE

### Warning

*Dislocation Hazard:* To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

### Avertissement

*Risque de dislocation:* Pour éviter les blessures, cet appareil doit être solidement fixé au plancher/mur conformément aux instructions d'installation.

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## 1. Package Contents

- (1) SCR-VoIP or SCT-VoIP Telephone

**Note:** Installation and Operation Manual, Setup and Configuration Manual, Guardian Discovery Utility, Interoperability Guide, VoIP Technical Support, Firmware and Autoprovisioning template are all available at [www.guardiantelecom.com](http://www.guardiantelecom.com).

## 2. Models

P6083	SCT-10-VoIP Industrial telephone with waterproof keypad and 4' Coil cord.
P6085	SCT-30 VoIP Industrial telephone with metal keypad and 4' Coil cord.
P6086	SCT-40-VoIP Industrial telephone with metal keypad and armored handset cord.
P6087	SCR-11-VoIP Industrial ringdown telephone with 4' Coil cord.
P6088	SCR-41-VoIP Industrial ringdown telephone with armored handset cord.

## 3. Accessories (Contact Sales)

POE – Injector – Auxiliary Power Supply
Loud Ringers and Strobe Lights

## 4. Updating Your VoIP Product

Please review [www.guardiantelecom.com](http://www.guardiantelecom.com) support pages to obtain the latest F/W or contact Guardian Telecom Support at <mailto:rmateststation@guardiantelecom.com>

## 5. Product Overview

### ***SCR-VoIP and SCT-VoIP Heavy Duty Telephones***

The SCR-VoIP and SCT-VoIP are rugged industrial telephones designed to provide safe, reliable, point to point communication in harsh environments such as refineries, mills, plants, warehouses or areas with high humidity.

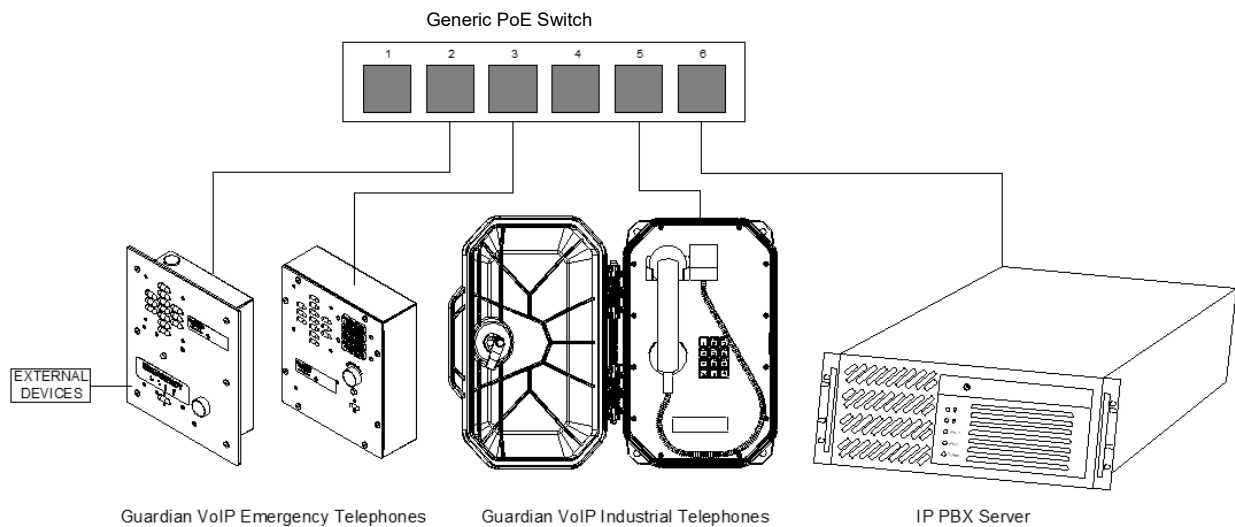
These telephones are compatible with most SIP-based IP PBX servers that comply with SIP RFC 3261. Users can remotely monitor and program settings through a web browser to configure telephones on their network.

The SCR-11-VoIP and SCT-10/30-VoIP are standard models with a Coil cord and the SCR-41-VoIP and SCT-40-VoIP are vandal resistant models with an armored handset cord.

## 6. Typical System Installation

The Voice-over-IP (VoIP) SCR and SCT-VoIP Telephones are Power-over-Ethernet (PoE 802.3af) and Voice-over-IP (VoIP) two-way communications devices that easily connect into existing local area networks (LANs) with a single cable connection.

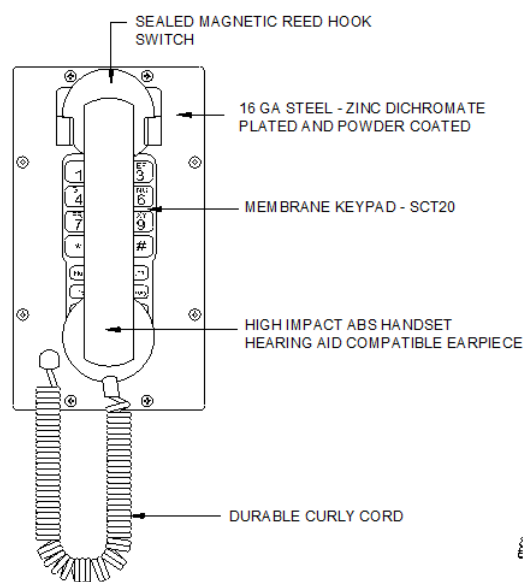
Figure 1 illustrates how the SCR-VoIP and SCT-VoIP Telephones can be installed as part of a VoIP phone system.



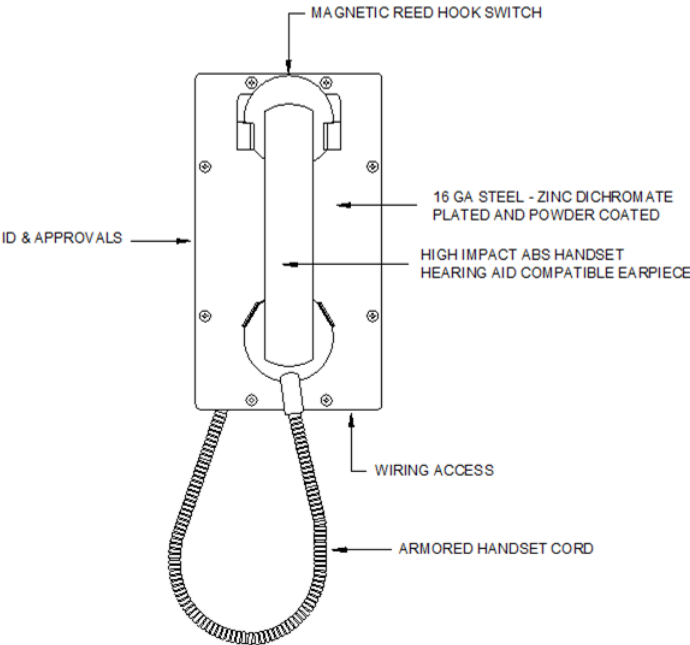
**Figure 1 - Typical Installation**

## 7. Features

- *Enclosure*
  - 16 gauge steel, zinc dichromate plated and powder coated
  - weather and dust resistant
  - durable Hammertone Grey powder coat paint
- *Temperature range -22 ° to +140 F ( -30 ° to +60 °C)*
- *12-key metal keypad for extended life (SCT only)*
- *Optional conformal coated circuit boards are resistant to corrosive agents (e.g. H<sub>2</sub>S, SO<sub>2</sub> and NH<sub>3</sub>) and environments with high humidity*
- *Waterproof connections & stainless steel fittings for longer life*
- *Corrosion protected and powder coated steel faceplate*
- *Magnetic Reed Hook Switch - no moving parts*
- *Easily mounted on any sturdy vertical structure*
- *Noise Reducing Microphone allows a high level of intelligibility in locations with high background noise*
- *Armored Handset Cord (SCT-40-V and SCR-41-V only) withstands severe use*
- *Heavy duty G Type industrial handset*
- *Handset retainers to maintain on-hook status*
- *Modular parts for easy service*
- *Hearing-Aid Compatible & Receiver Volume Adjustment*
- *Compatible with inductively coupled hearing-aid devices*
- *Full duplex operation*
- *Compatible with SIP-based IP PBX servers that comply with SIP (RFC 3261)*
- *Network web management interface*
- *Guardian discovery utility makes it easy to detect, locate and launch the web based configuration screens*
- *Product self-diagnostic testing available through web interface*
- *Network adjustable speaker volume and microphone sensitivity sets default levels. User adjustable volume control on Handset.*
- *PoE 802.3af enabled (Powered-over-Ethernet) or alternate power source.*
- *Web Based User Interface allows remote setup of network, product operations, updates, self-diagnostics and other functional access.*
- *Auxiliary Relay – Multiple activation selectable through web interface*
- *Dual speeds of 10 Mbps and 100 Mbps*
- *Network/Web management*
- *Dial Out Extension supports the addition of comma delimited pauses before sending additional DTMF tones*
- *Network downloadable product firmware*
- *Tamper proof design*
- *Autoprovisioning and Device Configuration Export/Import saves setup time on multiple deployments.*
- *Configurable audio files*
- *Event Monitoring / Triggers – (Refer to VoIP Configuration Guide – P/N: P007402)*
- *Three year warranty*
- *Peer-to-peer capable*
- *Optional security screws with driver bit*



SCT-20



SCR-41

Figure 2 - Features (Other Models Similar)

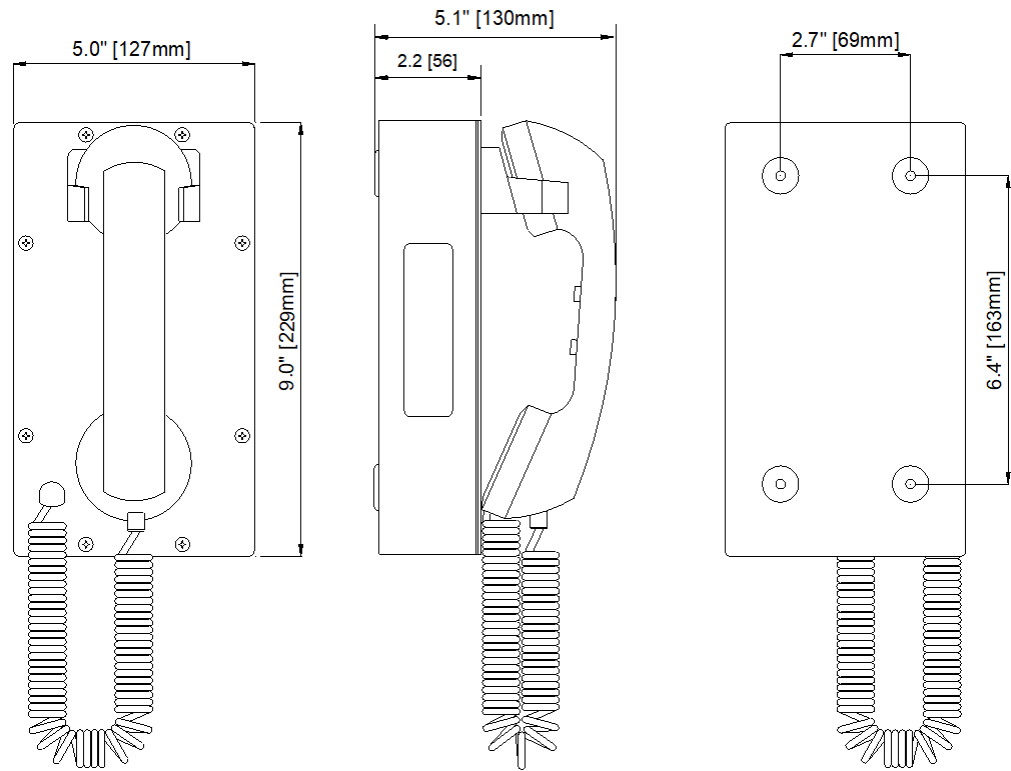
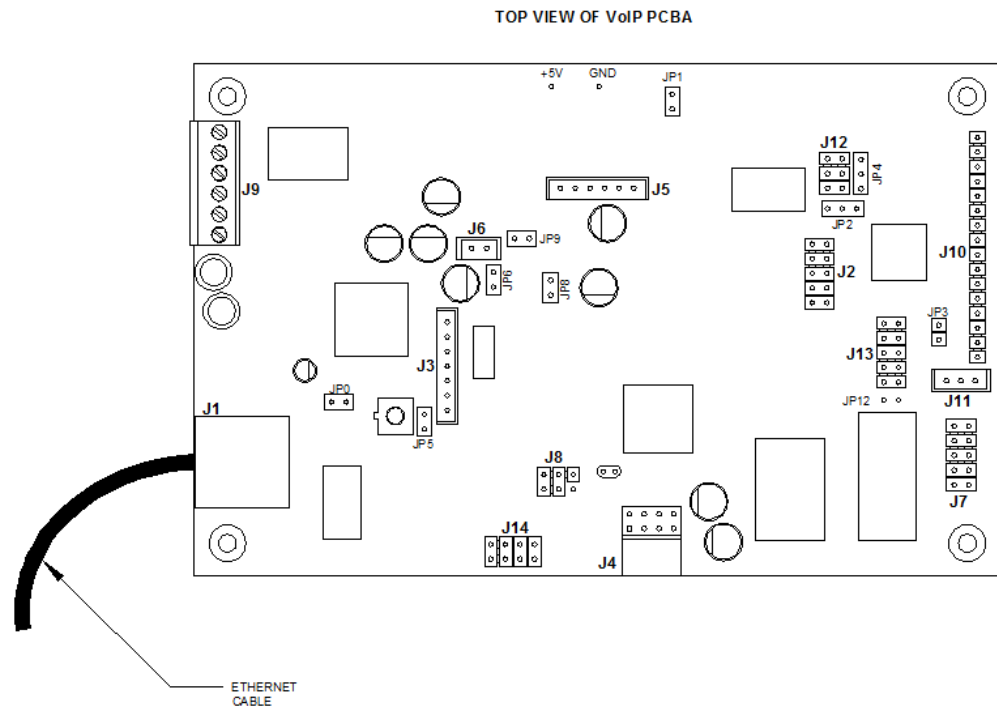


Figure 3 - Overall Dimensions





J1: STANDARD 8 PIN RJ45 10/100Base-T and power input via Power over Ethernet

Figure 4 - Wiring

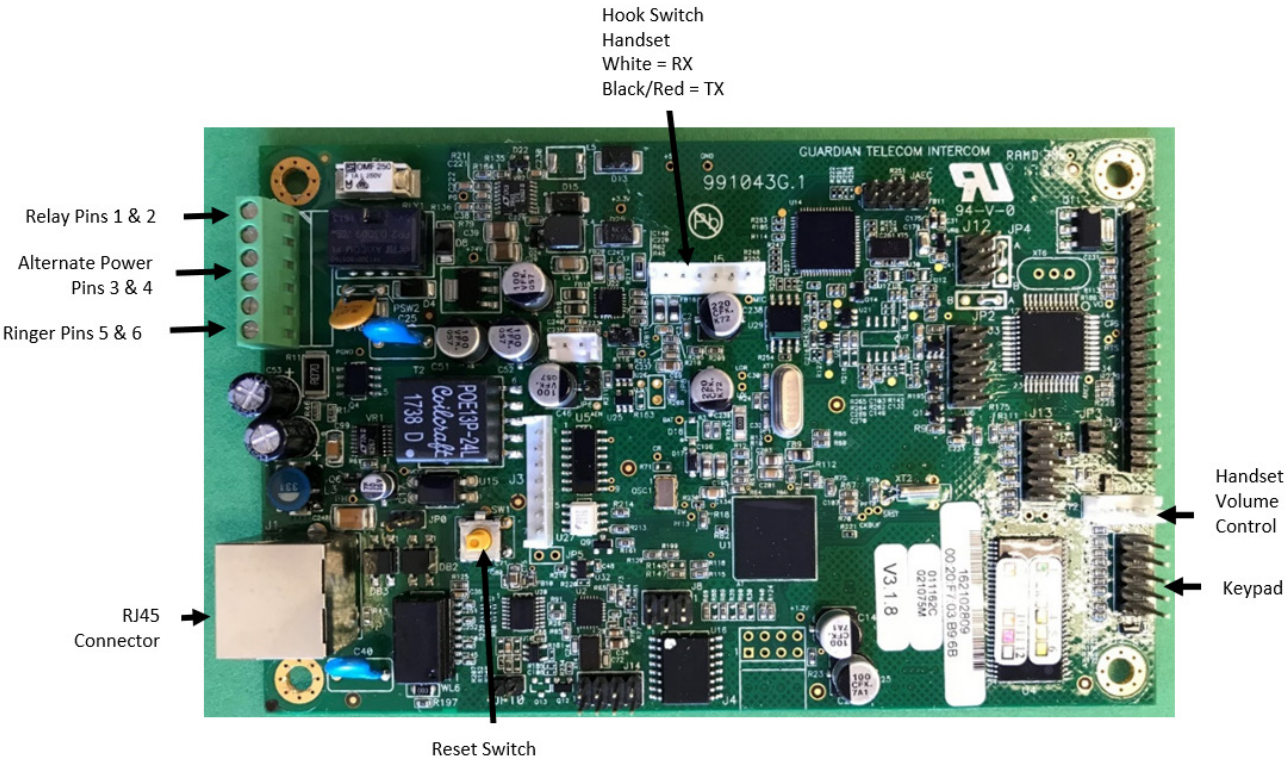


Figure 5 - Circuit Board Layout

## 8. Installation

Follow all appropriate electrical codes and use only approved electrical fittings for the installation.

**Note: The VoIP PCBA is susceptible to damage from electrostatic discharge (ESD) and is protected by a metal shield. If it is necessary to remove the shield, take suitable precautions.**

Determine if power to operate the telephone will be provided via the Ethernet or if external power will be required. If external power is required install Guardian's Auxiliary Power Supply or equivalent.

Choose a wall location that is free of obstructions and permits space for conduit or wire.

Ensure mounting can support 4 LBS (1.82 KG) and any additional foreseeable load.

Ensure that none of the electrical connection circuits are live.

Remove the eight (8) cover screws from the front of the unit and carefully remove the front cover assembly. NOTE that the handset and all electronics are attached to the front plate. The front cover may be separated from the back box by disconnecting the harness plugs.

Disconnect the faceplate harness.

Fit an appropriate cable gland, grommet or conduit connector to the 7/8" opening in the bottom of the enclosure.

Use the template provided or the enclosure itself to locate and drill holes for mounting screws.

Secure the enclosure to the wall.

For convenience while connecting wiring the faceplate may be temporarily attached to either side of the enclosure with two screws.

Bring the Ethernet cable into the enclosure through the conduit entrance and connect to the RJ45 socket. If a conduit hub is used, ensure that it is grounded to the ground stud.

Connect the external power supply, if provided.

Connect the on board relay, if utilized.

Reconnect the faceplate harness.

Ensure all connections are secure.

Determine that the telephone is properly connected by pressing the RESET switch for less than five seconds to announce the IP address. LEDs on the RJ45 connector indicate network connection and activity.

Replace the faceplate.

Set up and configure if changes are required to the default settings.

Test the unit by calling to and from another telephone, preferably a VoIP device.

**See:** Figure 5 - Terminal Block Connections

**See:** Figure 3 - Overall Dimensions.

**Note:** Be careful when removing the faceplate. The circuit board is on the faceplate.

**See:** Figure 4 - Wiring

**See:** Figure 5 - Terminal Block Connections

**See:** Section 8.2 Connecting a Device to the Auxiliary Relay

**See:** Section 8.5 RESET Switch and Figure 7 - Network Activity

**See:** Manual P007402 – Setup and Configuration.

## 9. Operation

SCT-VoIP telephones may be set up for either keypad dialing or auto-dialing.

If the telephone is configured for keypad dialing operation is identical to most other single line telephones.

If the telephone is configured for auto dialing lift the handset and press the number assigned to the extension to be dialed.

SCR-VoIP telephones will dial the programmed number when the handset is lifted.

Adjust the receiver volume with the switch in the handset.

**Note:** The details are explained in the Setup and Configuration Manual P007402

## 10. Supported Protocols

The SCT-VoIP Telephone with Keypad supports:

- SIP (Session Initiation Protocol)
- HTTP Web-based configuration
  - Provides an intuitive user interface for easy system configuration and verification of an SCT-VoIP Telephone with Keypad operations.
- DHCP Client
  - Dynamically assigns IP addresses in addition to the option to use static addressing.
- TFTP Client
  - Facilitates hosting for the Autoprovisioning configuration file.
- RTP
  - Facilitates Autoprovisioning configuration values on boot
- Audio Encodings
  - PCMU (G.711 mu-law)
  - PCMA (G.711 A-law)
  - G722.1 (Siren7)
  - G722.2 (AMR-WB)
  - G729.1 (G729J & G729EV)

## 11. Supported SIP Servers

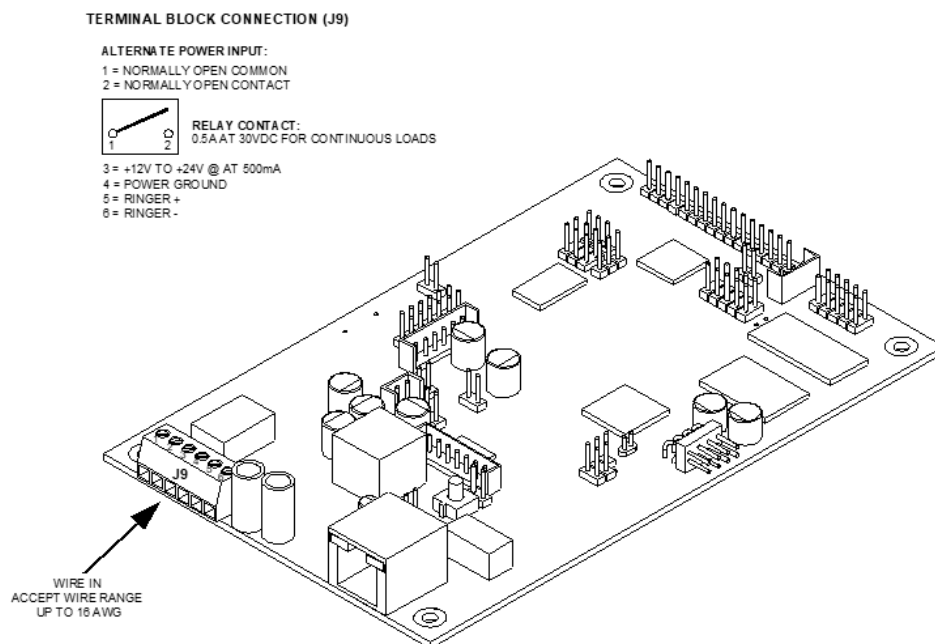
As a SIP device, this product will operate with most IP PBX servers.

## 12. SCR/SCT-VoIP Telephones Setup

### 12.1. Connections

Figure 5 shows the pin connections on the J9 (terminal block). This terminal block can accept a wire range from 16 AWG to 26 AWG.

**Note:** As an alternative to using PoE power 24 VDC @ 1A can be supplied to the terminal block.



**Figure 6 - Terminal Block Connections**

## 12.1. Connecting a Device to the Auxiliary Relay

The SCR/SCT-VoIP Telephones incorporate one on-board relay located on the PCBA, which enables users to control a low current external relay or device. An external relay could control a ringer, strobe light, door lock or any other apparatus. The on-board relay is protected by a 1 Amp, non-replaceable fuse. **Power switched by the relay should not exceed the rating of the fuse. Consideration of a safety factor is recommended.**

**Warning: The relay circuitry contains a non-replaceable 250VAC 1A fuse. If the fuse blows, the board must be returned to Guardian or an approved service center for repair.**

The Telephone relay activation time is selectable through the web interface on the Device Configuration Page. The relay can be controlled by DTMF tones generated from the monitoring phone to which the VoIP phone is connected; or other methods (refer to <Device Config> screen described in Setup manual P007402.

**Note:** The three-digit code for the auxiliary relay must be sent in conformance with RFC2833 DTMF generation.

**Note:** Firmware version 3.4.0 or later requires a "#" to execute the DTMF command. Example 321# - activate relay.

*See: Manual P007402  
Setup and Configuration*

12.2. Identifying the Connector Locations and Functions

See Figure 6 and Table 1 to identify the connector locations and functions.

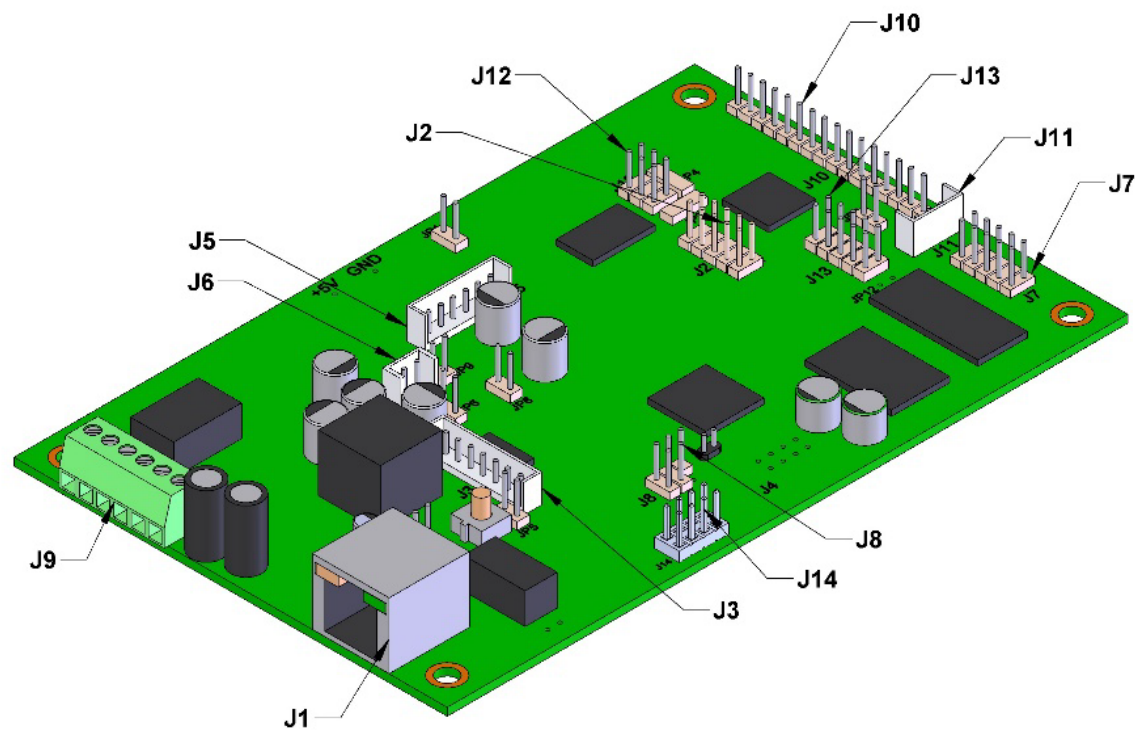


Figure 7 - Connector Locations

Connector	Function
J1	PoE Network Connection (RJ-45)
J2	Hands free Microphone Interface/LED Interface
J3	Not used
J4	JTAG Interface
J5	Handset/Reed Switch Interface
J6	Speaker Interface
J7	Keypad Interface
J8	RS232 Port
J9	Terminal Block (see Figure 5)
J10	Not used
J11	Handset V.C. Interface
J12	ISP-DIP/Debug UART

Table 1 - Connector Functions

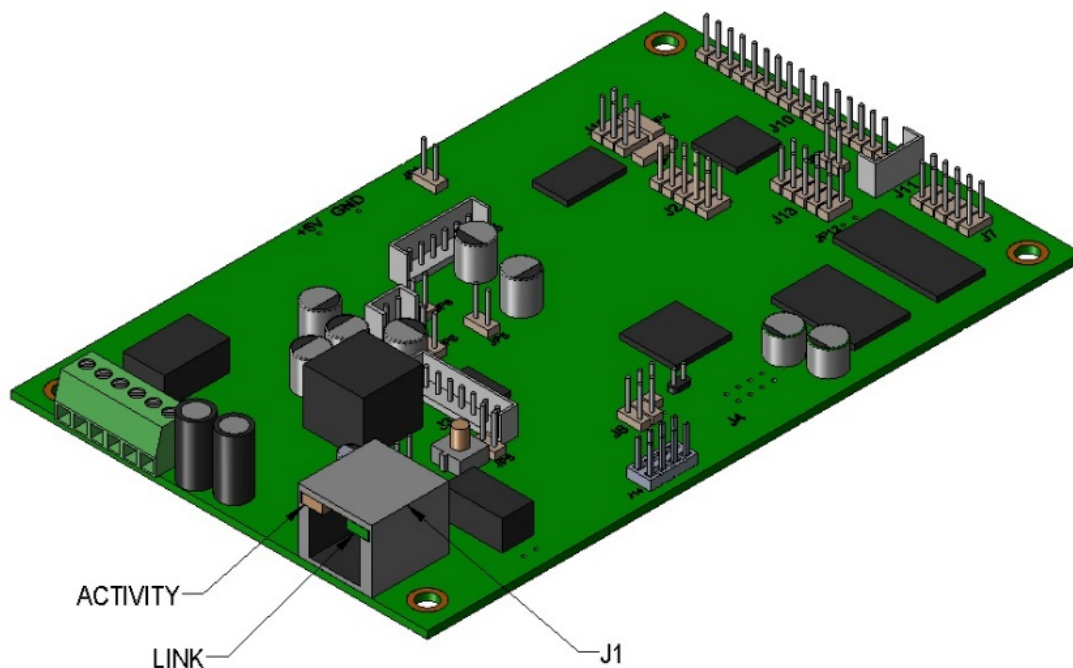
## 12.3. Network Connectivity, and Data Rate

When you plug in the Ethernet cable or power supply:

- The square, green **Link** light above the Ethernet port indicates that the network connection has been established (see Figure 7). The Link light changes color to confirm the auto-negotiated baud rate:
  - This light is yellow at 10 Mbps.
  - It is orange at 100 Mbps.

### 12.3.1. Verify Network Activity

The square, yellow **Activity** light blinks when there is network activity.



**Figure 8 - Network Activity**

## 12.4. RESET Switch

When the Telephone is operational and linked to the network use the Reset Test Function Management (**RESET**) switch (Figure 8), on the Telephone board to announce, the Telephone's IP Address, and test that the audio is working (see Section 8.5.1). The message will come through the handset receiver.

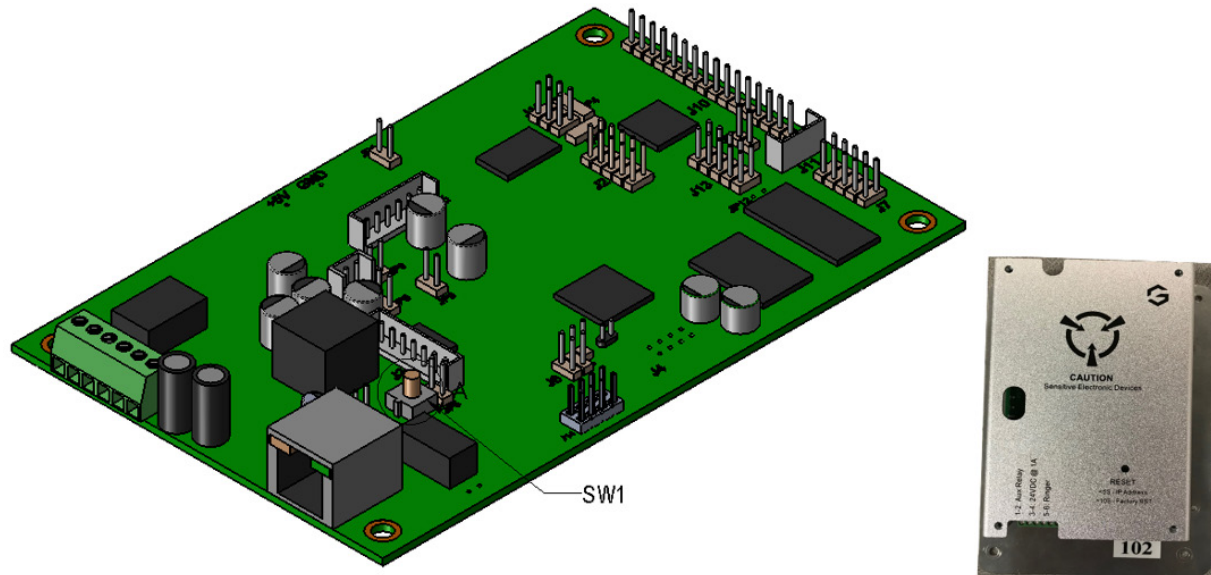


Figure 9 - RESET Switch

### 12.4.1. Announcing the IP Address

To announce a telephone's current IP address:

1. Press and release the RESET switch (SW1). Do not hold more than five seconds.

**Note** The telephone will use DHCP to obtain the new IP address (DHCP-assigned address or default to 10.10.10.10 if a DHCP server is not present).

**Note** Pressing and holding the RESET switch for longer than five seconds will restore the telephone to the factory default settings.

### 12.4.2. Restore the Factory Default Settings

When troubleshooting configuration problems, it is sometimes convenient to restore the device to a known state.

**Note:** Each Telephone is delivered with factory set default values.

To restore the factory default settings:

1. Press and hold the **RESET** switch (SW1) for more than five seconds.
2. The telephone announces that it is restoring the factory default settings.

**Note** The telephone will use DHCP to obtain the new IP address (DHCP-assigned address or default to 10.10.10.10 if a DHCP server is not present).

## 12.5. Adjust the Volume

The volume can be adjusted through the Device Configuration Page.

**13. Specifications****Electrical Performance**

RINGER OUTPUT	>80 dB
MICROPHONE	NOISE REDUCING ELECTRET
RECEIVER	HEARING AID COMPATIBLE

**Category**

ETHERNET I/F	10/100 MBPS
PROTOCOL	SIP RFC 3261 COMPATIBLE
POWER INPUT: METHOD #1 METHOD #2	802.3AF COMPLIANT PoE SWITCH OR POWER INJECTOR 24VDC @ 1A POWER ADAPTER
CODECS SUPPORTED	G711, A-LAW AND $\mu$ -LAW G722.1 (SIREN7) G722.2 (AMR-WB) G729.1 (G729J AND G729EV)
RELAY CONTACT	FUSE PROTECTED TO 1A

**Environmental**

INGRESS PROTECTION RATING	IP66
OPERATING TEMPERATURE	-30° TO +140° F (-34° TO +60° C)
STORAGE TEMPERATURE	-58° TO +176° F (-50° TO +80° C)
HUMIDITY	0 TO 95% RH
DUSTPROOF	FULLY GASKETTED ENCLOSURE

**Mechanical**

HOOK SWITCH (CRADLE SWITCH) LIFE	>1 000 000 OPERATIONS
HOUSING MATERIAL	16 GAUGE STEEL, ZINC DICHROMATE PLATED AND POWDER COATED
DIMENSIONS (H X W x D) WALL MOUNTED	9 x 5.0 x 5.2 INCHES (229 x 127 x 132 MM)
NET WEIGHT	4 LBS (1.82 KG)
SHIPPING DIMENSIONS	15 x 5.0 x 11.5 INCHES (381 x 127 x 293 MM)
SHIPPING WEIGHT	6 LBS (2.72 KG)
STANDARD MOUNTING	VERTICAL WALL
WIRING ACCESS	7/8" DIAM. OPENING FOR OWNER SUPPLIED FITTING
HANDSET MATERIAL	GLASS FILLED POLYESTER (CARBON LOADED)
HARDWARE MATERIAL	STAINLESS STEEL

**Compliance**

FCC	Part 15, Class A
ICES-003	Class A
IEC	61000-6-2: 2005 60950-1
CISPR	22: 2008

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



## 14. Field Repairs

Field repairs may only be carried out by qualified technicians using OEM parts. Substitution of parts voids warranty and may pose a hazard to users of the equipment.

**Note: The VoIP PCBA is susceptible to damage from electrostatic discharge (ESD) and is protected by a metal shield. If it is necessary to remove the shield, take suitable precautions.**

Disconnect the telephone IP Cable and Aux Power if necessary.

Carefully remove the front cover assembly and separate from the housing by disconnecting the harness plugs. NOTE that the handset and all electronics are attached to the front plate.

Perform the necessary repairs or adjustments.

Carefully replace the front plate and install all screws. Do not over tighten the cover screws. There is a flexible gasket between the cover and the body; excessive tightening of the screws deforms the gasket and reduces the weather resistance of the set.

### **Handset Replacement**

Refer to the instruction sheet included with the replacement handset.

Disconnect the handset wiring from the PCBA.

If the phone is equipped with an armored cord handset, remove the anchor screw from the armored cord lanyard.

Loosen the handset cable gland and pull out the cord.

Install the new replacement handset and tighten the gland.

Rewire the handset cord to the PCBA.

### **Ringer Replacement**

Disconnect the ringer wiring from the terminal block on the PCBA.

Remove the screws that hold the ringer to the housing.

Install the new ringer and gasket.

Reconnect the ringer wiring to the terminal block.

### **Main Circuit Board Replacement**

Label any wiring attached to the circuit board. Disconnect wiring and ribbon cable.

Remove the two screws holding the circuit board in place. Carefully remove the board.

Install the new board and reconnect the wiring.

If the configuration had been changed from the factory default settings reprogram the telephone.

Test by making and receiving calls from another telephone.

*See: 11 Replacement Parts*

15. Replacement Parts		
Part no.	Description	Field Replaceable
P000907	Teleseal	Yes
P002726	Strain relief for Coil cord	Yes
P002786	Handset cradle	Yes
P002787	Gasket for faceplate	Yes
P002837	Faceplate for SCT-10 and SCT-30	Yes
P004026	Faceplate - SCR-11	Yes
P004150	Housing for SCT and SCR	Yes
P004371	Retainer clips for handset	Yes
P005543	Faceplate for SCT-40	Yes
P005837	Reed switch	Yes
P006263	Faceplate SCR-41	Yes
P006321	Plug for housing	Yes
P007228	Handset-4' Coil cord C/W VC, TX & RX (CN)	Yes
P007230	Handset- 22" armoured cord - VC, TX & RX (CN)	Yes
P007319	Ringer - Floyd Bell - VoIP	Yes
P007395	PCBA- VoIP /tel/hndst (VoIP Telephone)	Yes
P007435	Conn- 6 conductor, EH mating	Yes
P007472	Sub assembly metal keypad VoIP c/w PCB & cable	Yes
P007477	Plate - VoIP PWBA mounting adaptor	Yes

## 16. Warranty

Guardian Telecom, a division of Circa Enterprises Inc. warrants that its products are free from defective workmanship and materials. Guardian Telecom will, within three years from the date of final sale to the customer, replace or repair any such products provided they are returned to our facilities for examination. Freight costs (including brokerage if applicable), both to and from Guardian, are the sole responsibility of the customer. This warranty does not extend to any items that are deemed to have been misused, modified, neglected, improperly specified, improperly installed, or used in violation of instructions or specifications approved by Guardian Telecom. Guardian Telecom, a division of Circa Enterprises Inc. shall not be liable for incidental or consequential damage of any kind caused by any defect in our product. The total liability shall not, under any circumstances, exceed the purchase price of the products furnished by Guardian Telecom, a division of Circa Enterprises Inc.

***A return authorization must be obtained prior to warranty claims or repairs.***

## 17. Disclaimer

The products covered by this manual are designed for use in Industrial Environments and/or Hazardous Locations. Due to the range of possible applications for these instruments the manufacturer will not be responsible for damages or losses of any kind suffered as a result of the use of this product, including consequential damages.

## 18. Warning

This device may be opened and reassembled by qualified personnel only, for the purposes of installing the product, making adjustments and replacing components, following the instructions in the product manual.

**High voltages may be present in this product when wiring is connected.**

## 19. Service Telephone Number

### **1-800-363-8010**

Guardian Telecom provides a customer service telephone number which is toll-free within North America. If you need assistance when installing or operating this product, please call the toll-free telephone number between regular business hours (8:00AM-5:00PM), Mountain Standard Time. If you are calling outside of regular business hours, please leave a detailed message, and a member of Guardian Telecom's Service Department will return your call as soon as possible. If your product requires service, Guardian personnel will supply you with an RMA (return materials authorization) number over the telephone or through our web site product return page. This number must be included with your return address and the name of the person to contact.

**Guardian Telecom, a division of Circa Enterprises Inc.**

**Toll-free 1-800-363-8010**

**Phone (403) 258-3100**

**Fax. (403) 255-2595**

**[www.guardiantelecom.com](http://www.guardiantelecom.com)**

## 20. Feedback

Guardian Telecom continually strives to make reliable, durable, and easy to use products. If you, as an installer or user of our equipment, have any suggestions for improvements to this or any of our products or documents, including this manual, we would appreciate hearing from you.

## 21. Guardian Product Return

Guardian products have been quality tested and are in full working order when shipped from the factory, given the rugged nature of these products shipping is not expected to damage a unit. In the unlikely event of a malfunction Guardian follows the three step procedure below.

### ***Step I - On-Site Correction***

The most common source of difficulties with a new product is improper installation in one of two ways: incorrect wiring connections or connection to an incorrect power source.

Product wiring needs to be properly connected to the on-site wiring. Correct wiring instructions are shown in the user manuals included with the product.

VoIP telephones must receive power either from the Ethernet (POE) or from an external source. If a VoIP telephone fails to function refer to the Question & Answer section in the Setup and Configuration manual P007402. If the solution is not found in the Q & A section contact Guardian Tech Support online under Products\VoIP Technical Support at [www.guardiantelecom.com](http://www.guardiantelecom.com) or at 1-800-363 8010.

### ***Step II - Return Materials Authorization (RMA)***

When a product has been installed following user manual instructions, and the unit fails to operate, the user must contact Guardian Telecom to obtain authorization to return the product. This can be done by completing an RMA form online at <https://www.guardiantelecom.com/support/rma/>, or by calling the service telephone number given in this manual.

After providing information on the product, the owner and the nature of the problem, Guardian will issue a RMA number, to be shown on documentation returned with the product.

In addition to the RMA number, shipping documents should include name, address and telephone number of the owner along with contact information for the person responsible for the repair and/or the user who identified the malfunction.

(Where a product is being returned for repair from outside of Canada, customs documentation must show the product's serial number, date of export [date of purchase], and a notation that the equipment is: "Canadian goods returning.")

### ***Step III - Factory Authorized Service***

Once received, each product is carefully inspected and tested. If the product is under warranty, repairs are completed and the product returned to the owner, generally within five working days of receipt by the factory.

A product that has been subjected to misuse, neglect or accident or is beyond the warranty period will be evaluated. The service department will provide the owner's representative with a repair cost estimate. Once approved, repairs are completed and the product returned, generally within five working days.

## 22. Cleaning Tips for Guardian Telephones

Guardian Telephones may occasionally need to be cleaned to maintain appearance. Generally, wiping the surface with a clean, water dampened cloth will remove most films or residues. If the soiling is too stubborn for plain water, a mild detergent solution may be used. Be sure to wipe away any detergent residue with a plain water dampened cloth. The Telephone may be cleaned with any general-purpose household glass and surface type cleaner. Do not spray the telephone directly! Spray the cleaner on a soft cloth then wipe the surface. Pre-treated cloths, like those used for eyeglasses or cameras, may be used to clean the Telephone. Premoistened towelettes may also be used, however, avoid those containing lanolin or aloe as they will leave a slippery residue. The handset and surface of the telephone may be cleaned with disinfectants used for general cleaning in a medical environment. Isopropyl alcohol may be used applied with a cloth. Avoid using alcohol on silicon based keypads, since doing so may significantly degrade legibility.

- Do not use furniture polishes, waxes or plasticizer-based cleaner (Armor All etc.)
- Do not use lanolin, aloe, glycerin or other skin care type products.
- Do not apply any solvent such as acetone, mineral spirits etc.
- Do not directly spray or immerse the handset.

## 23. Storage

General Storage (All situations):

- Note any stacking limits or warnings on packaging (if any).
- Do not store in temperatures over +80C.
- Store in original packaging if possible until needed.

Long Term Storage (> 6 Months):

- If area is air conditioned and not subject to high changes in humidity, continue to store in original packaging.
- If wide humidity shifts are expected, then use these steps:
  - Remove product from packaging (including plastic bags) and store on shelf in open air.
  - If area is subject to a high degree of dust, to help maintain cosmetic appearance you can cover with cloth (Do not cover with plastic or materials that will trap moisture) or clean periodically.
  - Do not store out of packaging long term where they are exposed to sunlight. Long term exposure to UV may cause fading on plastic parts.

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